

Order Date:

Order No. \_\_\_\_\_

# Returns Form

Product/SKU	QTY	Return Code	Return Code Reasons
			1 Late arrival of parcel 2 Looks different to image on site
			3 Fit – too tight 4 Fit – too loose
			5 Fit – I am in-between sizes 6 Doesn't suit me – Color
			7 Doesn't suit me – Style 8 Poor quality – Workmanship
			<i>Multiple reasons may be selected</i>

### Returning something?

- 1 You may return new, unworn shoes in their original packaging within 30 days from the date of delivery for exchange or a full refund. Shoes must be in their original condition and packaging with no signs of wear. We advise our customers to try on shoes on carpeted areas to prevent scuffing. If the shoes are returned with scuffmarks, signs of wear, toe marks, scuffed soles, we will not be able to process the return / exchange.
- 2 Purchase of sale items are final and cannot be returned, exchanged or refunded. Purchases made using our store gift card / gift certificates are only eligible for exchange of equal value.

### Follow these steps:

- 1 Indicate the quantity and return reason code for item(s) you would like to return.
- 2 Enclose this form in your return parcel.
- 3 Choose your preferred method of return.
- 3 You'll receive Store Credits equivalent to the purchase of the item(s) into your Oooh Darling account within 14 working days from when we receive your parcel.

### Need assistance?

For more details, visit us at  
<https://ooohdarling.com/return-policy/>

or write to us at  
[hello@ooohdarling.com](mailto:hello@ooohdarling.com)

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